Highlights Report **SIA**



| | Content | | |
|---|--|------|--|
| | | Page | |
| | Exploring your results | 2 | |
| | Employee Engagement: Say, Stay, Strive | 3 | |
| | Leadership | 4 | |
| | Communication and change | 6 | |
| | Enabling Innovation | 7 | |
| | Wellbeing Policies and Support | 8 | |
| | Wellbeing | 9 | |
| | Flexible work | 11 | |
| | Working in the APS | 12 | |
| | Performance | 14 | |
| | Retention | 15 | |
| | Unacceptable behaviour | 17 | |
| | Demographics | 20 | |
| | Agency position | 21 | |
| | Suggested questions to focus on | 23 | |
| | Agency specific questions | 24 | |
| | Time to take action | 26 | |
| I | Guide to this report | 27 | |

Responses: 234 of 385

Response Rate:

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2024 APS Employee Census PAGE 02.

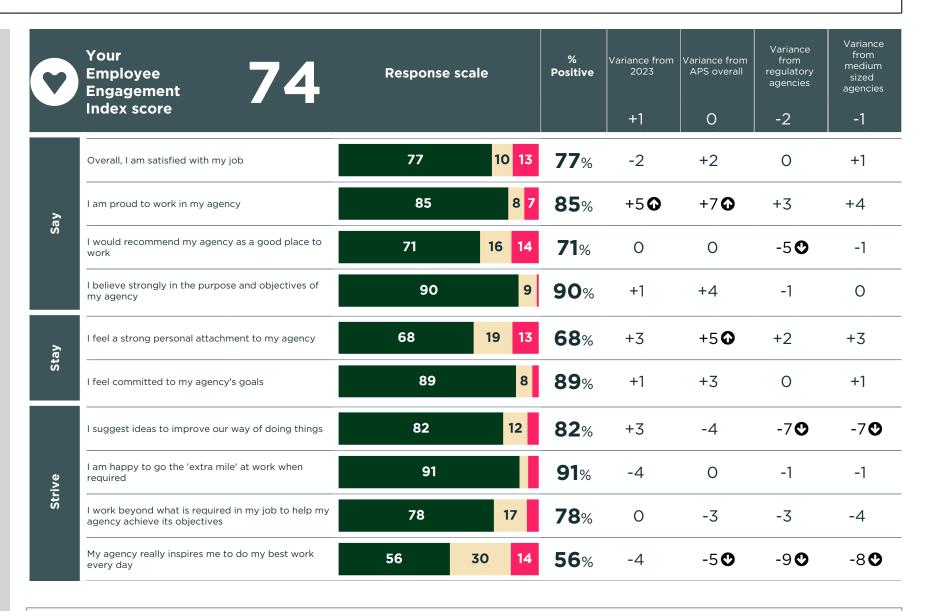


Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 03.

Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework

| | Your Immediate Supervisor | Response s | cale | % Positive | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|----------------------|--|--------------------|----------------------|---------------|-----------------------|------------------------------|--|---|
| | Index score | | | | 0 | -9♥ | -10 ூ | -9 ♥ |
| | My supervisor engages with staff on how to respond to future challenges | 66 | 16 17 | 66% | 0 | -13 ♥ | -14 • | -13 ♥ |
| visor | My supervisor can deliver difficult advice whilst maintaining relationships | 65 | 20 15 | 65% | -4 | -15 O | -16 ♥ | -15 ♥ |
| Super | My supervisor invites a range of views, including those different to their own | 61 | 22 17 | 61% | -5♥ | -21 O | -23 © | -21 © |
| Immediate Supervisor | My supervisor encourages my team to regularly review and improve our work | 66 | 18 16 | 66% | -2 | -16 O | -16 ♥ | -15 ♥ |
| m m | My supervisor is invested in my development | 62 | 20 19 | 62 % | -1 | -16 👁 | -16 ♥ | -16 ♥ |
| | My supervisor ensures that my workgroup delivers on what we are responsible for | 80 | 12 8 | 80% | 0 | -8 👁 | -9 0 | -8 © |
| | Other similar questions | | | | | | | |
| | My supervisor provides me with helpful feedback to improve my performance | 67 | 16 17 | 67 % | -2 | -12 ♥ | -12 0 | -11 👁 |
| | My immediate supervisor encourages me | 67 | 20 13 | 67 % | +1 | - 11 ♥ | -12 ♥ | -11 👁 |
| | My supervisor actively ensures that everyone can be included in workplace activities | 69 | 16 15 | 69% | -5♥ | -15 ♥ | -15♥ | -14 ♥ |
| | My supervisor encourages me to take on new tasks and gain experience doing things I've never done before | 67 | 18 15 | 67 % | - | -14 0 | -14 0 | -14 O |
| Key | At least 5 percentage points greater than comparator | At least 5 percent | tage points less tha | n comparator | | Positive N | leutral Negative | > |

Australian Government
Australian Public Service Commission

2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.

| 2 | Your SES Manager Leadership Index score | Respo | nse scale | | % Positive | 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|---------|--|-------|-----------|----|---------------|-------------|------------------------------|--|---|
| | | | | | | -3 | - 12 ♥ | -12 ♥ | -13 ♥ |
| | My SES manager clearly articulates the direction and priorities for our area | 41 | 35 | 24 | 41 % | -11 🗷 | -28 O | -28 O | -29♥ |
| | My SES manager presents convincing arguments and persuades others towards an outcome | 42 | 40 | 18 | 42% | -8♥ | -21 ♥ | -23♥ | -23♥ |
| Manager | My SES manager promotes cooperation within and between agencies | 49 | 41 | 10 | 49% | -6♥ | -19 O | -21♥ | -21 © |
| SES M | My SES manager encourages innovation and creativity | 42 | 39 | 19 | 42 % | -6 0 | -24 O | -25♥ | -25♥ |
| | My SES manager creates an environment that enables us to deliver our best | 41 | 39 | 20 | 41 % | -7 0 | -25 O | -25 O | -26 © |
| | My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS | 52 | 35 | 13 | 52 % | -9♥ | -23♥ | -25♥ | -25♥ |
| | Other similar questions | | | | | | | | |
| | In my agency, the SES work as a team | 45 | 36 | 19 | 45% | +5♠ | -11⊙ | -9 ♥ | -8♥ |
| | In my agency, the SES clearly articulate the direction and priorities for our agency | 47 | 27 | 26 | 47% | -3 | -18♥ | -18♥ | -17 ♥ |
| | My SES manager routinely promotes the use of data and evidence to deliver outcomes | 41 | 43 | 15 | 41% | -6♥ | -26♥ | -26♥ | -28♥ |

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 05.

Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

| • | Your Communication Index score | Respon | ise scale | % Positive | Variance from 2023 | Variance from APS overall -10 ↔ | Variance from regulatory agencies -10 ⊕ | Variance from medium sized agencies -9 ♥ |
|---------------|--|--------|-----------|---------------|--------------------|--|--|---|
| tion | My supervisor communicates effectively | 69 | 12 | 9 69% | 0 | -12♥ | -13 ♥ | -11 👁 |
| Communication | My SES manager communicates effectively | 44 | 30 20 | 44% | -80 | -26♥ | -27♥ | -26♥ |
| Соп | Internal communication within my agency is effective | 50 | 20 30 | 50% | +1 | -8♥ | -9♥ | -6♥ |

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

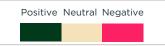
Other similar questions

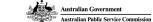
| | When changes occur, the impacts are communicated well within my workgroup | 61 | | 17 22 | 61% | -6♥ | -7 © | -7♥ | -7♥ |
|--------|---|----|----|-------|-------------|-------------|--------------|--------------|--------------|
| Change | Staff are consulted about change at work | 36 | 32 | 32 | 36 % | -9 • | -15 ♥ | -16 ♥ | -15 O |
| | Change is managed well in my agency | 30 | 36 | 35 | 30% | -10 👁 | -14 • | -14 • | -13♥ |

Key At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





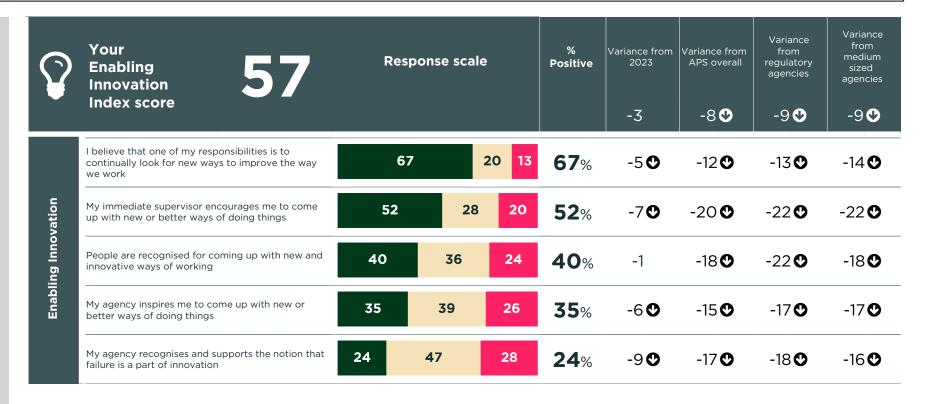
2024 APS Employee Census PAGE 06.

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.





Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





PAGE 07. 2024 APS Employee Census

Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

| fied with the policies/practices in place to manage my health and wellbeing by does a good job of communicating what er me in terms of health and wellbeing by does a good job of promoting health and wagency cares about my health and | 61 56 59 | 27 11 26 18 26 15 24 17 | 61% 56% 59% | -2 -1 +1 -6 ♥ | -5♥ -6♥ -10♥ -8♥ | -7♥ -9♥ -15♥ -12♥ | -5 ♥ -6 ♥ -12 ♥ -8 ♥ |
|--|---|--|--|---|---|--|--|
| ry does a good job of communicating what er me in terms of health and wellbeing ry does a good job of promoting health and ry does a good job of promoting health and ry agency cares about my health and | 56 59 | 26 18 26 15 | 56 % 59 % | +1 -6 ♥ | -10 ூ -8 ூ | -15 ♥ | -12 ♥ -8 ♥ |
| er me in terms of health and wellbeing by does a good job of promoting health and by agency cares about my health and | 59 | 26 15 | 59% | -6♥ | -80 | -12 ⊙ | -80 |
| y agency cares about my health and | | | <u> </u> | | | | |
| | 59 | 24 17 | 59% | -6 🔮 | -6 0 | _12 👧 | |
| | | | | | ~ | -12 | -9 0 |
| my immediate supervisor cares about my d wellbeing | 77 | 13 10 | 77 % | -4 | -9 • | -11 👁 | -10 👁 |
| milar questions | | | | | | | |
| was needed, I would feel comfortable g my mental health and wellbeing with my r | 67 | 11 22 | 67% | - | -7 • | -80 | -80 |
| | 73 | 15 13 | 73 % | - | -80 | -10 👁 | -9 0 |
| the respect I deserve from my colleagues | 76 | 17 | 76 % | -1 | -5♥ | -6 0 | -5♥ |
| | 70 | 18 13 | 70% | -2 | -11 👁 | -13 O | -9 0 |
| | or lel in my workgroup are able to bring up and tough issues the respect I deserve from my colleagues by supports and actively promotes an workplace culture | the respect I deserve from my colleagues 73 75 76 77 78 79 79 79 79 79 70 | the respect I deserve from my colleagues 73 15 13 15 17 18 19 19 19 19 19 19 19 19 19 | of the respect I deserve from my colleagues 73 15 73% 73% 76% 76% 78 79 79 70 70 70 70 70 70 70 70 | the respect I deserve from my colleagues 73 15 17 76% -1 78 79 79 79 70 70 70 70 70 70 70 | the respect I deserve from my colleagues 73 15 17 73 73 75 76 76 76 76 76 76 76 76 76 | the respect I deserve from my colleagues 73 15 17 73 73 73 75 76 76 76 76 76 76 77 78 78 78 |

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

2024 APS Employee Census PAGE 08.

At least 5 percentage points greater than comparator

Key

Wellbeing

| | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|----------------|-------------|--------------------|------------------------------|---|---|
| In general, would you say that your health is: | | | | | | |
| Excellent | | 20% | +1 | +10 🐼 | +90 | +90 |
| Very good | | 48% | +3 | +13 🐼 | +11 🐼 | +12 🚳 |
| Good | | 24% | +2 | -14 👁 | - 12 ♥ | -13 ♥ |
| Fair | | 6% | -5♥ | -7 ♥ | -6♥ | -6♥ |
| Poor | | 1% | 0 | -2 | -1 | -2 |
| What best describes your current workload? | | | | | | |
| Well above capacity - too much work | | 10% | 0 | -12 🗸 | -120 | -13 👁 |
| Slightly above capacity - lots of work to do | | 26% | +1 | -13 ♥ | -15♥ | -14 👁 |
| At capacity - about the right amount of work to do | | 31 % | +2 | 0 | +1 | +2 |
| Slightly below capacity - available for more work | | 18% | -2 | +13 🐼 | +13 🐼 | +12 🔷 |
| Well below capacity - not enough work | | 15% | -1 | +13 🐼 | +13 🐼 | +13 🚳 |

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator



Wellbeing

| | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|----------------|-------------|--------------------|------------------------------|-----------------------------------|---|
| How often do you find your work stressful? | | | | | | |
| Always | | 2% | -1 | -3 | -2 | -2 |
| Often | | 14% | -2 | -11♥ | -10 ♥ | -10 👁 |
| Sometimes | | 46% | +5♠ | -4 | -5♥ | -5♥ |
| Rarely | | 32 % | 0 | +13 🐼 | +12 🐼 | +12 🕢 |
| Never | | 7 % | -1 | +5 0 | +5 0 | +5 0 |
| To what extent is your work emotionally demanding? | | | | | | |
| To a very large extent | | 3 % | -1 | -4 | -3 | -4 |
| To a large extent | | 11% | +3 | -9 0 | -7 0 | -80 |
| Somewhat | | 33% | -5 O | -6♥ | -6 O | -5♥ |
| To a small extent | | 30 % | -2 | +5 0 | +3 | +4 |
| To a very small extent | | 24% | +5 ⊙ | +14 🐼 | +13 🚳 | +13 🐼 |
| I feel burned out by my work | | | | | | |
| Strongly agree | | 4% | 0 | -4 | -3 | -4 |
| Agree | | 11% | -3 | -12 O | -10 👁 | -10 👁 |
| Neither agree nor disagree | | 25% | +4 | -7 ♥ | -5 0 | -6 👁 |
| Disagree | | 35% | -1 | +50 | +2 | +3 |
| Strongly disagree | | 26% | 0 | +18 🚱 | +17 • | +17 🕢 |

Key





At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 10.

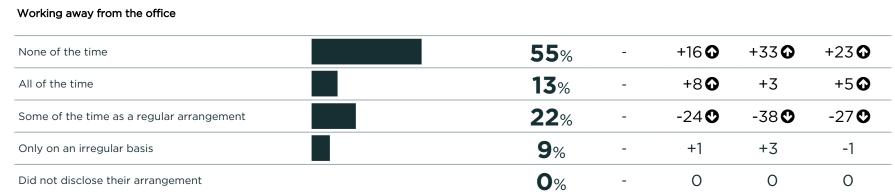


Flexible work



| | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|----------------|-------------|--------------------|------------------------------|-----------------------------------|---|
| I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration | 77 12 11 | 77 % | +1 | -6♥ | -12 ♥ | -9 0 |
| Do you currently access any of the following flexible working arrangements? [Multiple Response] | | | | | | |
| Part time | | 9% | -5♥ | -4 | -4 | -3 |
| Flexible hours of work | | 15% | +1 | -11 👁 | -15 O | -13 ♥ |
| Compressed work week | | 4% | +1 | 0 | -3 | 0 |
| Job sharing | | 0% | 0 | 0 | 0 | 0 |
| Working away from the office/working from home | | 45% | +3 | -16♥ | -33♥ | -23 O |
| None of the above | | 41% | -2 | +17 ♠ | +30 ♠ | +220 |

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator • At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 11.

Working in the APS

| | Respons | se scale | % Positive | Variance from 2023 | Variance from APS overall | regulatory | Variance from medium sized agencies |
|---|---------|----------|---------------|--------------------|------------------------------|--------------|---|
| I am supported to use my expertise to provide frank and fearless advice | 46 | 32 23 | 46% | - | -20 ♥ | -21♥ | -20 © |
| The people in my workgroup demonstrate stewardship | 74 | 20 | 74 % | - | -3 | -6♥ | -6♥ |
| The culture in my agency supports people to act with integrity | 70 | 16 13 | 70% | - | -6♥ | -9♥ | -7 ♥ |
| I believe strongly in the purpose and objectives of the APS | 77 | 20 | 77 % | +1 | -9♥ | -11 • | -9 0 |
| I feel a strong personal attachment to the APS | 44 | 37 19 | 44% | +1 | -20 ♥ | -19 ூ | -17♥ |
| My workgroup considers the people and businesses affected by what we do | 83 | 12 | 83% | - | -2 | -5♥ | -4 |

Key





At least 5 percentage points less than comparator

Positive Neutral Negative

2024 APS Employee Census PAGE 12.

At least 5 percentage points greater than comparator



Job satisfaction

| | Response | scale | % Positive | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|----------|-------|---------------|--------------------|------------------------------|-----------------------------------|---|
| I am satisfied with the recognition I receive for doing a good job | 59 | 18 23 | 59 % | +1 | -9 0 | -12 O | -10 ூ |
| I am fairly remunerated (e.g. salary, superannuation) for the work that I do | 73 | 12 15 | 73 % | +80 | +10 🐼 | +10 🐼 | +9♠ |
| I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits) | 71 | 19 9 | 71 % | -6♥ | -10 🛡 | -15 ♥ | -11 👁 |
| I am satisfied with the stability and security of my job | 69 | 13 19 | 69% | +4 | -16♥ | -16 ♥ | -13 ♥ |

Clarity and autonomy

| | Response scale | % Positive | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|----------------|---------------|--------------------|------------------------------|---|---|
| I understand how my role contributes to achieving an outcome for the Australian public | 91 | 91% | -1 | -2 | -3 | -2 |
| I am clear what my duties and responsibilities are | 83 13 | 83% | 0 | +4 | +4 | +5♠ |
| I have a choice in deciding how I do my work | 62 22 15 | 62 % | -3 | -3 | -10 👁 | -10 👁 |
| Where appropriate, I am able to take part in decisions that affect my job | 64 16 20 | 64% | +1 | -7 O | -10 👁 | -9 0 |

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 13.

Performance

| | Response scale | % | Variance from 2023 | Variance from APS overall | regulatory | Variance from medium sized agencies |
|---|----------------|-------------|--------------------|------------------------------|------------|---|
| In the last month, please rate your workgroup's overall performance | | | | | | |
| Excellent | | 25% | +3 | -3 | -5♥ | -4 |
| Very good | | 54 % | -1 | -1 | -1 | -1 |
| Average | | 16% | -2 | +1 | +3 | +2 |
| Below average | | 4% | -1 | +2 | +2 | +2 |
| Well below average | | 2 % | +1 | +1 | +1 | +1 |

| | Response s | cale | % Positive | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|------------|-------|---------------|--------------------|------------------------------|-----------------------------------|---|
| My workgroup has the appropriate skills, capabilities and knowledge to perform well | 85 | 10 | 85 % | -2 | +6 🚱 | +50 | +5 ♦ |
| My workgroup has the tools and resources we need to perform well | 68 | 15 17 | 68% | -2 | +9 0 | +14 🚱 | +12 🐼 |
| The people in my workgroup use time and resources efficiently | 74 | 12 14 | 74 % | +3 | -2 | -3 | -3 |
| My job gives me opportunities to utilise my skills | 79 | 9 12 | 79 % | +3 | -1 | -3 | -3 |
| In the last 12 months, the formal learning I have accessed has improved my performance | 62 | 23 15 | 62 % | - | +4 | +3 | +4 |

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

2024 APS Employee Census

PAGE 14.

Australian Government

Australian Public Service Commission

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

| | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|------------------------------------|-------------|--------------------|------------------------------|-----------------------------------|---|
| Which of the following statements best reflects your curre current position? | ent thoughts about working in your | | | | | |
| I want to leave my position as soon as possible | | 6% | -1 | -3 | -2 | -2 |
| I want to leave my position within the next 12 months | | 15% | -1 | -7 ♥ | -7 ♥ | -7 ♥ |
| I want to stay working in my position for the next one to two years | | 32 % | -1 | -6♥ | -10 👁 | -9 0 |
| I want to stay working in my position for at least the next three years | | 46% | +3 | +16 🚱 | +19 🚱 | +18 🐼 |
| What best describes your plans involved with leaving your | current position? | 200 | 12.0 | 7 | 1 | 1 |
| I am planning to retire | | 2% | -12 🗷 | -3 | -1 | -1 |
| I am pursuing another position within my agency | | 26% | +5 ⊙ | -18 🛡 | -10 👁 | -4 |
| I am pursuing a position in another agency | | 40% | -4 | +14 🐼 | +80 | +50 |
| I am pursuing work outside the APS | | 6% | -8♥ | -3 | -5♥ | -5♥ |
| It is the end of my non-ongoing, casual or contracted employment | | 2% | -3 | -1 | -2 | -3 |
| Other | | 23% | +21 | +10 🐼 | +10 🐼 | +90 |

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

| Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|-----|--------------------|------------------------------|-----------------------------------|---|
| What is the primary reason behind your desire to leave your current position? (5 highest responses): | | | | | |
| There are a lack of future career opportunities in my agency | 18% | - | - | - | - |
| I wish to pursue a promotion opportunity | 18% | - | - | - | - |
| Senior leadership is of a poor quality | 12% | - | - | - | - |
| My immediate supervisor's leadership is of a poor quality | 12% | - | - | - | - |
| I am looking to further my skills in another area | 9% | - | - | - | - |

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 16.

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

| Discrimination | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|--|-----------------|-------------|--------------------|------------------------------|-----------------------------------|---|
| During the last 12 months and in the course of your emplo discrimination on the basis of your background or a perso | | | | | | |
| Yes | | 10% | +3 | 0 | +3 | +2 |
| No | | 90% | -3 | 0 | -3 | -2 |
| Did this discrimination occur in your current agency? | | | | | | |
| Yes | | 86% | +1 | -6♥ | -6♥ | -5♥ |
| No | | 14% | -1 | +6 0 | +6 🕜 | +5 0 |
| Basis for the discrimination that you experienced (3 higher | est responses): | | | | | |
| Gender | | 48% | - | - | - | - |
| Age | | 26% | - | - | - | - |
| Other | | 22 % | - | - | - | - |

Key At least 5 percentage points greater than comparator
At least 5 percentage points less than comparator



Unacceptable behaviour

At least 5 percentage points less than comparator



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

| Harassment and bullying | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance fro medium sized agenci |
|---|--|------------------------|--------------------|------------------------------|-----------------------------------|--|
| During the last 12 months, have you been subjected to workplace? | harassment or bullying in your current | | | | | |
| Yes | | 10% | -3 | 0 | +2 | 0 |
| No | | 87 % | +3 | +3 | +1 | +3 |
| Not sure | | 2% | 0 | -3 | -2 | -3 |
| Types of harassment or bullying experienced (3 highes) Deliberate exclusion from work-related activities Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Interference with work tasks (e.g. withholding needed information, undermining or sabotage) | | 61% 43% 30% | - | - | - | - |
| Did you report the harassment or bullying? | | | | | | |
| | | | | | _ | _ |
| reported the behaviour in accordance with my agency's policies and procedures | | 17 % | -7♥ | -19 👁 | -17 O | -19 ♡ |
| | | 17 % 4 % | -7 ♥ +4 | -19 | -17 ♥ -5 ♥ | -19 ♥ -4 |



2024 APS Employee Census PAGE 18.

At least 5 percentage points greater than comparator

Key

Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

| Corruption | Response scale | % | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencie |
|---|----------------------------|-------------------------|--------------------|------------------------------|-----------------------------------|--|
| Excluding behaviour reported to you as part of your duties witnessed another APS employee in your agency engaging may be serious enough to be viewed as corruption? | | | | | | |
| Yes | | 6% | +1 | +3 | +3 | +3 |
| No | | 85% | -3 | -6♥ | -7 ♥ | -6♥ |
| Not sure | | 5% | +2 | +1 | +2 | +2 |
| Vould prefer not to answer | | 4% | -1 | +1 | +2 | +1 |
| Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit acting (or failing to act) in the presence of an undisclosed conflict of interest | | 69 % 31 % | - | - | - | - |
| Praud, forgery or embezzlement Did you report the potentially corrupt behaviour? | | 15% | - | - | - | - |
| reported the behaviour in accordance with my agency's policies and procedures | | 23% | +13 🚱 | +2 | +11 🐼 | +80 |
| It was reported by someone else | | 15 % | +5 0 | -1 | -6 🗸 | -2 |
| did not report the behaviour | | 62 % | -18 👁 | -1 | -5♥ | -6♥ |
| Key At least 5 percentage point | ts greater than comparator | O At | least 5 percentage | points less than co | mparator | |

Australian Government
Australian Public Service Commission

Demographics

| How do you describe your gender? | Responses |
|----------------------------------|-----------|
| Man or male | 47% |
| Woman or female | 49% |
| Non-binary | 0% |
| I use a different term | 0% |
| Prefer not to say | 3% |

| Do you identify as an Aboriginal and/or Torres Strait Islander person? | Responses |
|--|-----------|
| Yes | 0% |
| No | 100% |

| Do you have an ongoing disability? | Responses |
|------------------------------------|-----------|
| Yes | 6% |
| No | 94% |

| Do you have carer responsibilities? | Responses |
|-------------------------------------|-----------|
| Yes | 28% |
| No | 72% |

| Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)? | Responses |
|---|-----------|
| Yes | 9% |
| No | 91% |

| Do you identify as culturally and linguistically diverse? | Responses |
|---|-----------|
| Yes | 13% |
| No | 87% |

| How would you describe your cultural background? [Multiple Response] | Responses |
|--|-----------|
| Australian (excluding Australian Aboriginal and/or Torres Strait Islander) | 76% |
| Australian Aboriginal and/or Torres Strait Islander | 0% |
| New Zealander (excluding Maori) | 3% |
| Maori, Melanesian, Papuan, Micronesian, and Polynesian | 1% |
| Anglo-European Anglo-European | 16% |
| North-West European (excluding Anglo-European) | 0% |
| Southern and Eastern European | 3% |
| South-East Asian | 3% |
| North-East Asian | 0% |
| Southern and Central Asian | 1% |
| North American | 2% |
| South and Central American and Caribbean Islander | 0% |
| North African and Middle Eastern | 1% |
| Sub-Saharan African | 1% |

| Do you consider yourself to be neurodivergent? | Responses |
|--|-----------|
| Yes | 6% |
| No | 73% |
| Maybe | 7% |
| I am unsure what neurodivergent means | 14% |

2024 APS Employee Census PAGE 20.



Agency position

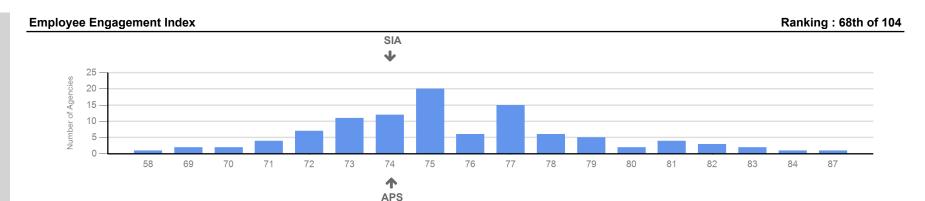


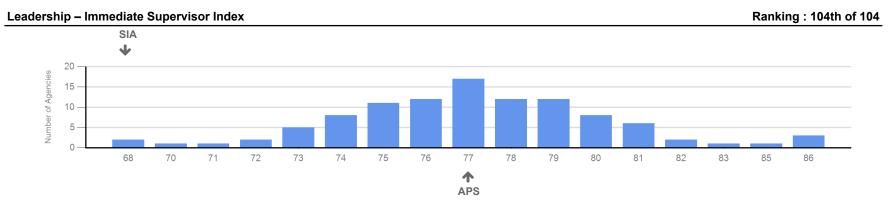
Agency position

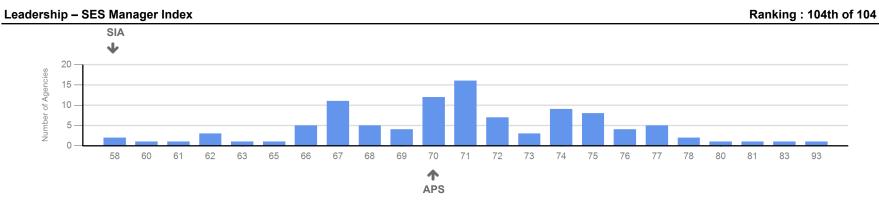
These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.







2024 APS Employee Census

Agency position



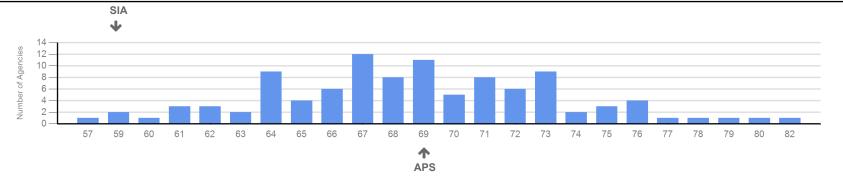
Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

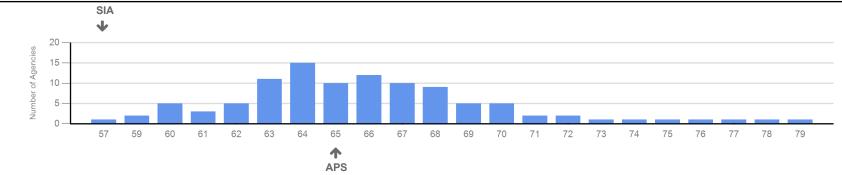
Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.

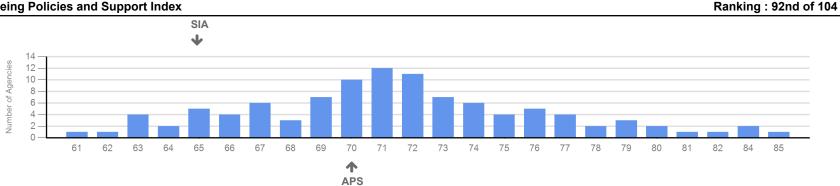




Ranking: 104th of 104 **Enabling Innovation Index**



Wellbeing Policies and Support Index





Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

| | at least 5 percentage points less than comparator | % Positive | Variance from 2023 | Variance from APS overall | Variance from regulatory agencies | Variance from medium sized agencies |
|----|--|---------------|-----------------------|------------------------------|---|---|
| .1 | I am supported to use my expertise to provide frank and fearless advice | 46% | - | -20 º | -210 | -20 0 |
| .2 | In my agency, the SES clearly articulate the direction and priorities for our agency | 47% | -3 | -18 0 | -18 º | -17 ⊙ |
| .3 | My agency supports and actively promotes an inclusive workplace culture | 70 % | -2 | -110 | -13 º | -9 0 |
| .4 | The culture in my agency supports people to act with integrity | 70 % | - | -6 º | -9 o | -7 o |
| .5 | Change is managed well in my agency | 30 % | -100 | -140 | -140 | -13 0 |
| .6 | Where appropriate, I am able to take part in decisions that affect my job | 64% | +1 | -7 ⊙ | -100 | -9 0 |



SIA specific questions

| | Respons | e scale | % Positive | Variance from 2023 |
|--|---------|---------|---------------|--------------------|
| Our Agency's Executive team role-models a positive, accountable and inclusive culture | 50 | 28 22 | 50 % | -5♥ |
| Our Agency's Directors role-model a positive, accountable and inclusive culture | 60 | 28 12 | 60% | -2 |
| People at all levels proactively contribute to a positive, accountable and inclusive culture | 57 | 30 13 | 57 % | 0 |
| Our Agency is taking steps to improve the culture for every employee | 58 | 25 17 | 58% | -6 • |
| The steps our Agency is taking to improve the culture for every employee is having a positive impact | 41 | 39 20 | 41% | -2 |
| Overall, our Agency's culture is heading in the right direction | 49 | 32 19 | 49% | -10 👁 |
| Our Agency's Executive team role-model anti-discrimination practices | 57 | 33 9 | 57 % | -1 |
| Our Agency's Directors' role-model anti-discrimination practices | 63 | 31 | 63 % | -2 |
| People at all levels role-model anti-discrimination practices | 64 | 29 | 64% | -1 |
| Overall, our Agency is a role model for anti-discrimination in policy and practice | 57 | 31 12 | 57 % | -6♥ |

2024 APS Employee Census PAGE 24.

At least 5 percentage points less than comparator

At least 5 percentage points greater than comparator

Key



Positive Neutral Negative

SIA specific questions

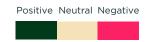
| | Response scale | | | % Positive | Variance from 2023 |
|---|----------------|----|----|---------------|--------------------|
| Our Agency's Executive team role-model anti-bullying & harassment behaviour | 51 | 39 | 10 | 51 % | -1 |
| Our Agency's Directors' role-model anti-bullying & harassment behaviour | 57 | 37 | | 57 % | -3 |
| People at all levels role-model anti-bullying & harassment behaviour | 60 | 33 | | 60% | +1 |
| Overall, our Agency is a role model for anti-bullying & harassment behaviour in policy and practice | 50 | 38 | 12 | 50% | -3 |

Key





At least 5 percentage points less than comparator





2024 APS Employee Census PAGE 25.

Time to take action

| Celebrate | Investigate further with our teams | Opportunities |
|---|---|---|
| What things do we do well? | Are there any other opportunities coming out of the results that we want to explore further? | Areas we need to focus on and turn into action plans: |
| | | |
| Think about how we can build on our strengths and learn from what we are good at. | How could we investigate? Through looking at the data in more detail or through discussions with staff? | What are the key things we need to improve to make working here better? |
| | | |



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

| P | rioritise 3 areas for action | Timescales | Owner | Resources required | Target/Success measure |
|---|---------------------------------|------------|-------|--------------------|---------------------------|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |

PAGE 26.

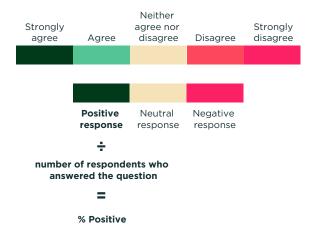
Australian Government

Australian Public Service Commission

Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



lpsos





Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

| | Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly Disagree | Total |
|---------------------|-------------------|--------|-------------------------------|----------|----------------------|-------|
| Number of responses | 151 | 166 | 176 | 96 | 24 | 613 |
| Percentage | 24.63% | 27.08% | 28.71% | 15.66% | 3.92% | 100% |
| Rounded percentage | 25% | 27% | 29% | 16% | 4% | 101% |
| Number of positive | 151 + 166 = 317 | | | | | |
| % Positive | 317 ÷ 613 | = 52% | | | | |

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

